



CHHATNA CHANDIDAS MAHAVIDYALAYA

(Affiliated to Bankura University)
P.O.- Chhatna ✦ Dist.:- Bankura ✦ West Bengal ✦ Pin- 722 132
www.ccmv.in, e-mail : ccmvoffice@gmail.com
Mob : 9434521209 / 9475585518
Office : 03242-201125, 7001138398, 9007933805

GRIEVANCE REDRESSAL CELL

In the first meeting of College GB, recommended to form a few subcommittee to smooth functioning the college (GB/CCMV/01/2019 Dt 28/11/2019) and the Teachers' council meets dated 12/12/2019 recommended and proposed the formation the Grievance Redressal cell (as per UGC recommended) and Grievance Redressal Cell Approved by the GB (GB/CCMV/02/2020) dated 10/10/2020.

EXCERPT OF TEACHERS' COUNCIL MEETING DATED: 12/12/2019

Dr. Dolon Ray communicated to the Teacher council's members about the importance of Grievance Redressal Cell and proposed the list of members of the committee as follows:

Members:

1. Nilanjan Chaki (Assistant Professor, Department of History)
2. Dr. Sujay Sain (Assistant Professor, Department of Sociology) (HOI)
3. Mrs. Tapati Chatterjee (Department of History)
4. Dr. Dipanjoy Mukherjee (Assistant Professor, Department of English)
(Convenor)

OBJECTIVES

- To identify and address the grievances received from the students
- To form an organised way to resolve the grievances of the students.
- To monitor if the students get an immediate and effective solution.
- To keep a congenial teaching-learning atmosphere in the College among staff and students

Time: for consecutive three years after the GB Approval

ACTIVITIES

Two **Grievance Redressal Boxes** on the corridor has been set up so that the students can appeal for redressal.

Grievance Redressal Email Id: dmchhatnacollege@gmail.com

Grievance SMS: 9614380901

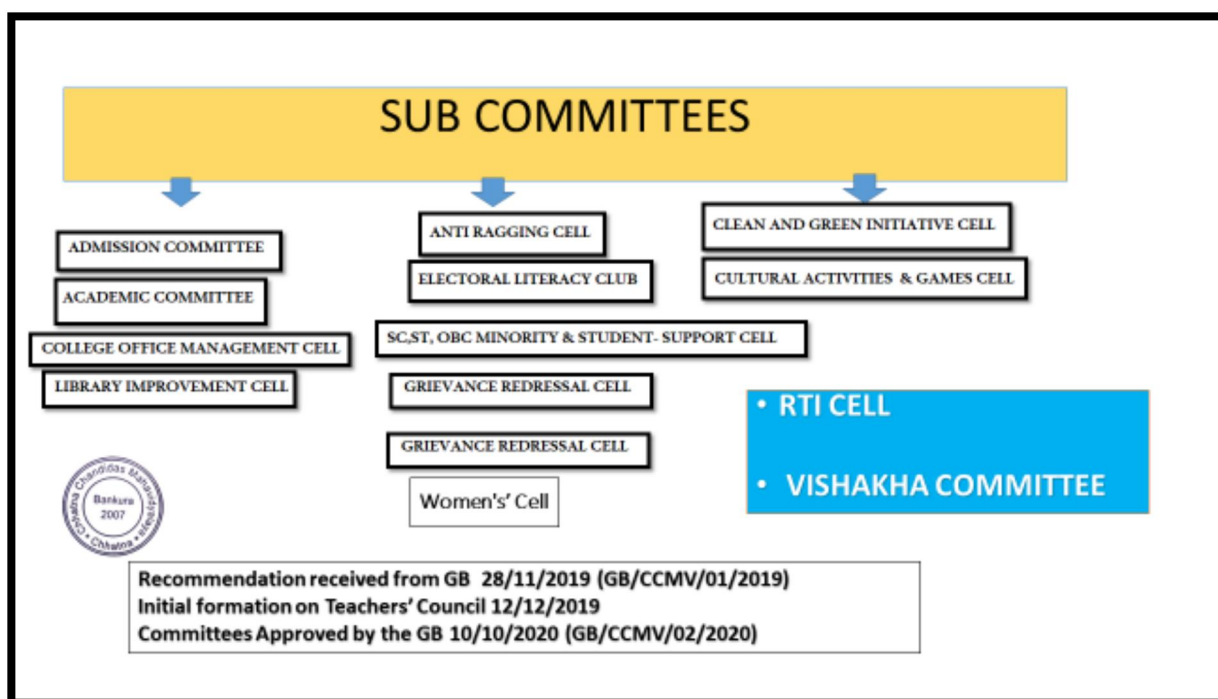
All the members of Teacher council unanimously acknowledged the initiative and unanimously proposed to convert the group to a sub-committee Grievance Redressal Cell. All the members of teacher council approved the Grievance Redressal Cell. The Teacher Council unanimously resolved that Teacher in Charge will place the matter to the GB for approval.

EXCERPT OF GB MEETING

REF.GB/CCMV/02/2020

DATED:10/10/2020

GB has approved all most 14 sub committees for the smooth function of college along with the Grievance Redressal Cell. Approved for three consecutive years after the immediate approval.



P. Kumbhakar
IQAC Co-ordinator
Chhatna Chandidas Mahavidyalaya

Malavika Sinha
Principal
Chhatna Chandidas Mahavidyalaya
Chhatna, Bankura



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GRIEVANCE REDRESSAL CELL

2019

The Cell was constituted under the leadership of Mr. Dipanjoy Mukherjee (Department of English) in the year 2019 on the basis of University Grants Commission (Grievance Redressal Regulation).

Members:

Dr. Sujay Sain (Assistant Professor, Department of Sociology) (Chair Person)
Mr. Nilanjan Chaki (Assistant Professor, Department of History) (Member)
Mrs. Tapati Chatterjee (Department of History) (Member)
Mr. Dipanjoy Mukherjee (Assistant Professor, Department of English) (Convenor)

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- To keep a congenial teaching-learning atmosphere in the College among staff and students
- Time Period: Subcommittee will perform duties and responsibility up to four consequent year after the immediate formation (2019-2022)

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GRIEVANCE REDRESSAL CELL

2019-2022

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Members:

Dr. Sujay Sain (Assistant Professor, Department of Sociology) (Chair Person)
Mr. Nilanjan Chaki (Assistant Professor, Department of History) (Member)
Mrs. Tapati Chatterjee (Department of History) (Member)
Mr. Dipanjoy Mukherjee (Assistant Professor, Department of English) (Convenor)



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GRIEVANCE REDRESSAL CELL

2023-24

Members:

Dr. Malavika Sinha (Principal) (Chair Person)

Mr. Nilanjan Chaki (Assistant Professor, Department of History) (Member)

Mrs. Tapati Chatterjee (Department of History) (Member)

Mr. Dipanjyot Mukherjee (Assistant Professor, Department of English) (Convenor)

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- Time Period: Subcommittee will perform duties and responsibility up to four consecutive three years after the immediate formation (2023-26)

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GRIEVANCE REDRESSAL CELL

2022-23 & 2023-24

The Cell was constituted under the leadership of Mr. Dipanjoy Mukherjee (Department of English) in the year 2022 on the basis of University Grants Commission (Grievance Redressal Regulation).

Members:

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2. Dr. Sujay Sain (Assistant Professor, Department of Sociology)
3. Mrs. Tapati Chatterjee (Department of History)
4. Dr. Dipanjoy Mukherjee (Assistant Professor, Department of English)

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GRIEVANCE REDRESSAL CELL

REPORT 2019-23

College has set up a Grievance Redressal cell on 2019

Grievance Redressal system

The Cell was constituted under the leadership of Mr. Dipanjoy Mukherjee (Department of English) in the year 2019 on the basis of University Grants Commission (Grievance Redressal Regulation).

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GRIEVANCE RECEIVED AND REDRESSED

Grievances received in 2019-20 NIL

2020-21:NIL

2021-22:NIL

2022-23:NIL

2023-24:NIL

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Principal
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